



April 26th, 2021

Current Positivity Rate: 1%

The purpose of this letter is to provide you with the current visitation options available to you and your loved ones in our facility, based on current guidance and positivity data provided on the data.cms.gov website. All visits with the exception of window visits are strongly encouraged to be scheduled to promote a safe visitation for all parties involved; in addition to, ensuring all residents receive visitation in the spaces designated for visitation. Under our current policy, we are limiting the number of visitors per resident to ensure all visitors are screened and observed for signs and symptoms of COVID-19. The limit of two visitors at any given time applies to outdoor visitation as well to continue to mitigate the spread of COVID-19. To schedule a visit with your loved one and to check on availability of space on our campus, please contact a member of the Activity Department at 319-278-4900.

Below is a quick reference guide regarding our visitation.

	Low Positivity Rate* (<5%)	Medium Positivity Rate (5-10%)	High Positivity Rate (>10%)	Outbreak Status**
Outdoor Visitation	Yes	Yes	Yes	Yes
Structured Indoor Visitation	Yes	Yes	No	Yes
Window Visits	Yes	Yes	Yes	Yes
Compassionate Care Visits	Yes	Yes	Yes	Yes
Barbers and Beauticians	Yes	Yes	Yes	No
Virtual Visits a.k.a. Video Chat	Yes	Yes	Yes	Yes

***Outbreak Status is defined as single identified positive case of COVID-19 in a resident or staff member. At the time a single identified positive case of COVID-19 is identified, testing of all residents will be initiated and visitation will immediately suspend all indoor visitation until the first round of outbreak testing reveals no additional COVID-19 cases in the facility. If the first round of outbreak testing reveals one or more additional COVID-19 cases in the facility, indoor visitation will be suspended for all residents (vaccinated or nonvaccinated) until the facility meets the criteria to discontinue outbreak testing. Important to note: 'Compassionate Care Visits' will not be suspended.*

'Compassionate Care Visits' are determined by and include, but are not limited to:

- Residents whom have been diagnosed as being at end of life and actively dying
- Resident whom was living with family before recently being admitted to a nursing home, is struggling with change in environment and lack of Physical Support
- Resident who is grieving after a friend or family member recently passed away.
- A resident who needs cueing and encouragement with eating or drinking, previously provided by family and is experiencing weight loss or dehydration
- A resident who used to talk and interact with others, is experiencing emotional distress, seldom speaking or crying more frequently (when this resident has rarely cried in the past)

Lastly, we know that this past year has been an extremely challenging time for your family. Please know that we actively support all efforts to safely reunite you with your loved one and will provide you with the most current information as Federal authorities revise visitation restrictions or we have other guidance that impacts these restrictions.

If you have any additional questions or to schedule a visit, please do not hesitate to call a member of our team at 319-278-4900.

Respectfully,

Heather Sells, MSW, LNHA

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