



09/14/2020

To the Residents, Resident Representatives, Staff and Supporters:

Effective September 2<sup>nd</sup>, 2020, the Centers for Medicare and Medicaid Services (CMS) required nursing home to test all staff including contracted healthcare personnel who provide services to residents. The frequency of testing is based on our county's positivity level; testing frequency is required at minimum of once a month and up to twice a week. At this time, Clarksville Skilled Nursing and Rehabilitation Center is required to test twice a week. Through testing we discovered a contracted healthcare personnel tested positive. This individual was asymptomatic (no symptoms of COVID-19) during their entry to the nursing home and wore all prior personal protective equipment with all staff interactions. Consistent with Iowa Department of Public Health and Butler County Public Health guidelines, the staff member is in self-isolation at home and will not return to work until they have completed the recommended isolation in accordance with public health guidance. We will begin to test all residents starting today, September 14<sup>th</sup>. Residents who are able to make their own health care decisions, do have the right to refuse the test. For resident's who are unable to make their own health care decisions their Representative will be contacted to obtain consent for testing.

With the confirmed case, we are required to regress back to Phase 1. Compassionate care visits will continue with approval, proper screening and by appointment only. In addition, the beauty shop will be required to close effective immediately.

The safety and wellbeing of our residents, tenants and staff is our top priority. We are doing every step we can to limit the spread of COVID-19 within our campus, including staying in close communication with local and state health officials to ensure we are taking all the appropriate steps under our current circumstances.

We know you are concerned about your loved one; however, it is crucial that we restrict visitation through the initial testing period of the residents to reduce the spread of this virus to others. **We will contact you directly if your loved one is suspected or diagnosed with COVID-19.**

We, wholeheartedly, understand that connecting with family members is incredibly important to the residents. Family members are encouraged to connect with their loved ones through video chat, telephone calls, personalized letters/ care packages and window visits.

We need your help in battling COVID-19. Please visit the CDC website ([www.cdc.gov/coronavirus](http://www.cdc.gov/coronavirus)) to learn how you can help prevent the spread in our community. Please continue to social distance/stay

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home if possible, wash your hands for at least 20 seconds with soap and water, self-isolate if you are showing any signs or symptoms of COVID-19 and seek medical assistance as necessary.

This is a difficult time for everyone. We will continue to provide you with updates via our facility website at [www.clarksvilleskillednursing.com](http://www.clarksvilleskillednursing.com) under the Newsletter/COVID19 tab. Please know that we are adhering to guidelines from the local and state health departments, which continue to evolve as we learn more about this virus.

We know that you may have questions and we encourage you to contact us. Please call us at 319-278-4900 or visit our website at [www.clarksvilleskillednursing.com](http://www.clarksvilleskillednursing.com) for updates on the our current COVID-19 status.

Sincerely,

**Clarksville Skilled Nursing and Rehabilitation Center**

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